

ARHAUS[®]

your home



LIMITED WARRANTY

LIMITED WARRANTY

ARHAUS

LIMITED WARRANTY | At Arhaus, we're committed to products of great integrity—furniture made with uncompromising quality and care. In a world prone to disposal, the durability of our products only makes sense—for all of us and for our environment. Arhaus warrants its merchandise to be free of defects in both construction materials and workmanship from the date of delivery for the number of years noted below when used in a residential (non-commercial) setting.

EXCLUSIONS:

Limited Warranty does not cover damage due to normal wear and tear, accidents, misuse, natural disasters, or improper care and storage. Please refer to the Arhaus Care Guide at Arhaus.com/care for details on how to properly care for your product.

Many of our pieces are as unique as the artisan that made them. And, the little details are a big reminder that a real person created something special just for you. Collections crafted from recycled metals, reclaimed woods, and other hand-finished, natural materials showcase beautiful, organic variations, irregular distresses, sporadic oxidations, color fluctuations, etc. These are normal characteristics that will not affect the performance of your piece and are not considered quality defects.

Don't let an accident ruin your investment. Our **Worry-Free Protection Plans** include coverage for accidental damage which is not covered by our Limited Warranty. Learn more about purchasing Worry-Free Protection Plans at Arhaus.com/WorryFree.

PRODUCT CATEGORY	WARRANTY PERIOD	EXCLUSIONS & DETAILS
Indoor Upholstery (not warranted for outdoor use)		
Frames & Spring Support Systems for Sofas, Sectionals, Chairs & Ottomans	10 years	Arhaus warrants the frame and spring support systems against breakage due to defects in construction materials and workmanship.
Cushion Cores & Tailoring	3 years	Includes seam slippage, buttons, and zipper closures. Excludes loss of resilience, loft, or crown. Cushion cores used in seat cushions, back pillows, and padding will soften and conform to the shape of the user as a result of normal use. This is not considered a manufacturing defect.
Motion Mechanisms	3 years	Includes recliner, glider, swivel, and sleeper mechanisms, mattresses and air mattresses, and electric motion mechanisms.
Fabric & leather		Fabric and leather are not covered by the Limited Warranty. Arhaus sells Worry-Free Protection Plans that include coverage for accidental damage. Learn more about purchasing Worry-Free Protection Plans at Arhaus.com/WorryFree .
Indoor Furniture (not warranted for outdoor use)		
Wood Furniture	5 years	Arhaus warrants the frame against breakage due to defects in material. Natural wood may display small splits, knots, joint lines, or other organic features. These are normal characteristics and are not considered quality defects. Limited Warranty does not cover expansion, contraction, or effects of extreme high/low humidity.
Office Chairs	5 years	Arhaus warrants the frame against breakage due to defects in material. Our chairs are tested to support 250 pounds.
Mechanical Components	5 years	Includes drawer and door glides, table extensions, hinges, locks, cranks, wheels and castors, and electrical components.
Metal Furniture, Marble & Stone Top Tables, Glass & Mirror Components	5 years	Includes broken frames, loose joints and welds. Warranty does not cover the following: rusting or tarnishing of metal materials resulting from abrasive scratches; glass and mirror cracks or breakage; stains or changes in color or texture of marble and stone materials.
Mattresses		
Mattresses	10 years	Includes excessive sagging, coil breakage, and seam slippage. Warranty does not cover fabric shells or damage caused by using an inappropriate support system. Law tag label must be affixed for warranty coverage.
Elite Motion Bases	5 years	This warranty is not provided by Arhaus. Register for the Elite Motion Base Warranty at rizebeds.com .

LIMITED WARRANTY

ARHAUS

Outdoor Furniture		
Arhaus outdoor collections are built to resist the elements and frame your outdoor gathering spaces in comfort and style, but they should also be protected from damage and extreme weather. Limited Warranty does not cover damage due to normal wear and tear, accidents, misuse, natural disasters, or improper care and storage. To protect your outdoor furniture investment, we strongly recommend covering your frames when not in use for an extended period of time. Before covering, furniture needs to be thoroughly cleaned and dried to prevent mildew during storage. Cushions should be removed and stored in a dry place, if possible. Please refer to the Arhaus Care Guide at Arhaus.com/care for details on how to properly care for each product.		
All Weather Wicker, Aluminum & Teak	5 years	Includes broken frames, loose joints and welds, and fading and cracking of material. Aluminum includes peeling or blistering of the finish. Warranty does not cover rusting or tarnishing of metal materials resulting from abrasive scratches. Teak will weather to a silvery grey patina over time if left untreated. This natural mellowing will not affect the quality or performance of your piece and is not considered a quality defect.
Frames & Spring Support Systems for Fully Upholstered Furniture	5 years	Arhaus warrants the frame and spring support systems against breakage due to defects in construction materials and workmanship.
Outdoor Cushion Cores & Tailoring	3 years	Includes seam slippage, buttons, and zipper closures. Excludes loss of resilience, loft, or crown. Cushion cores used in seat cushions, back pillows, and padding will soften and conform to the shape of the user as a result of normal use. This is not considered a manufacturing defect.
Concrete & Stone Tabletops and Fire Tables	5 years	Includes cracking of the stone surfaces and blistering or peeling of the finish.
Outdoor Fabrics	3 years	Includes slipcovers, cushion covers, umbrellas, and straps made of Sunbrella®, Inside Out®, Outdura®, and O'bravia® fabrics and protects against fabrics becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight and atmospheric chemicals.
Umbrellas	3 years	Includes frame, ribs, finial, tilt, cord, crank handle, housing, canopy, and rib pocket seams. All umbrellas must be secured in a properly weighted base. In windy conditions, it is recommended that umbrellas be closed, removed from their base, and stored, or laid horizontally.
Umbrella bases	3 years	Includes breakage and peeling or blistering of the finish.

Warranty Definition

This Arhaus Limited Warranty is non-transferrable and applies to both indoor and outdoor furniture that is used in a residential (non-commercial) setting only and is void if the furniture is used in what is considered to be a non-household setting, or is misused, handled improperly, reupholstered, or repaired by any resource other than Arhaus or its partners. Proper care and use are essential to preserving your rights under this warranty. This warranty is valid only for products purchased on or after December 16, 2019.

Warranty Service

Arhaus will repair or provide reasonably equivalent furniture as a replacement due to any product defects. In case of replacement, Arhaus cannot guarantee that you will receive exactly the same piece. If your piece is no longer available, a comparable piece of equal value and similar style will be substituted. No cash refund is available and in no case shall Arhaus be liable for more than the purchase price of the furniture or for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion

may not apply to your state. Proof of purchase is required to exchange merchandise or receive warranty service. If any item is repaired or replaced under this Limited Warranty, it will be covered only for the remainder of the original warranty period.

Warranty Limitations

Limited Warranty does not cover damage due to normal wear and tear, accidents, misuse, natural disasters, or improper care and storage. Many Arhaus pieces are handcrafted from natural materials. Their beauty is in their natural variations, irregular distresses, sporadic oxidations, color fluctuations, etc. These are normal characteristics that will not affect the performance of your piece and are not covered by the Limited Warranty.

This warranty excludes all Clearance Items (marked As-Is, Last Chance! Extra Savings or otherwise to indicate a final, non-returnable sale), Floor Samples, Custom Artwork, One-of-a-Kinds, and Custom Italian Wallpaper. In addition, all Rugs, Lighting, Mirrors, Wall Art, Bedding, Decor, Jewelry, Tabletop, and other items not specifically listed above are not warranted.

LIMITED WARRANTY

ARHAUS

This Limited Warranty is given as an exclusive warranty and exclusive remedy, and no other warranties, either express or implied, including but not limited to warranties of merchantability and fitness for a particular purpose or purposes are made, and any such warranties are expressly disclaimed. There are no warranties which extend beyond the description contained in this warranty. To the maximum extent permitted by law, Arhaus hereby disclaims all liability for damages based on negligence and strict product liability. This warranty is extended to the Purchaser alone and no others, is non-transferable and non-assignable, and may not be enlarged in its scope by any representative, salesperson, agent, or other employee of Arhaus. This provision is a material term of this warranty and its violation or breach by Purchaser or any of Purchaser's agents or representatives shall void and cancel this warranty for all purposes. Arhaus products are not designed for commercial use (such as use in hotels, restaurants, or any other place where the public may use a product outside of a private residential setting), and without limiting any other disclaimer herein, we disclaim all liability for any damages arising from such commercial use. Purchasing items online implies acceptance of this warranty by the Purchaser.