

ARHAUS<sup>®</sup>

your home



CARE GUIDE



## CARE GUIDE

Arhaus collections are crafted by artisans from around the world and are expertly designed to withstand everyday use. However, as even the best-made furnishings and décor are not indestructible, normal wear and tear will reflect use and care. To keep your Arhaus pieces looking their best, please follow this helpful guide of cleaning and maintenance recommendations.

**Please note**—some Arhaus products may require extra special care that may not be covered by these recommendations.

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If you have any questions regarding the care of your Arhaus products or for additional information about your purchase, please visit [arhaus.com](http://arhaus.com) or call us at 866.427.4287

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**UPHOLSTERY** | Our artisan-crafted upholstery collections are built to frame your space in style and comfort—made from solid, sustainably sourced hardwood, resilient support systems, and expertly sewn fabrics or leathers.

### General Upholstery Care

Cushions and toss pillows may show signs of wear and lose shape after use. To help prevent this, periodically rotate cushions and toss pillows to distribute wear.

To help prevent fabrics and leathers from fading over time, avoid placing indoor upholstery in direct sunlight or near sources of heat or moisture.

Vacuum your upholstery occasionally, using upholstery and crevice attachments to clean up loose particles.

Spot-clean upholstery using a clean, absorbent, undyed cloth with a blotting motion. Blot from the outside towards the middle of the soiled area to prevent rings. Never scrub.

Before cleaning, pre-test upholstery cleaners for color loss and compatibility by applying a small amount to a hidden section of fabric.

If you are mixing cleaners, dilute the mixture using distilled water. Be careful not to over-wet your furniture.

Avoid over-rubbing and never clean fabrics with a hard-bristle brush as this could damage fibers.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

All fabrics may pill from friction and normal wear, as everyday use loosens fibers. Occasionally use a fabric (or “sweater”) shaver to gently remove pills. Pilling should decrease once loose fibers are removed.

For overall cleaning or to clean any overly soiled upholstery, we recommend contacting a professional cleaning service.

### Cleaning Codes

Depending on the fabric selected for your upholstery, standard cleaning codes may be designated, indicating how to care for it.

**W:** Spot-clean using water and water-based upholstery shampoo or foam cleaners only.

**S:** Spot-clean using water-free cleaning solvents only. Do not use water or dry clean.

**SW:** Spot-clean using distilled water and water-based cleaning agents only.

**X:** Vacuum or lightly brush using a non-metallic brush to remove overall soiling. Do not use water, foam, liquid cleaning agents, or dry-cleaning solvents.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

### High-Pile Fabrics

Pile may need brushed with a non-metallic, soft-bristle brush to restore appearance.

### Leather

Our artisan-crafted leathers can be easily maintained by spot-cleaning using a dry cloth to remove dust and dirt.

For long-term care, use an undyed cloth dampened with distilled water to wipe down your leather. This will help keep your upholstery looking its best by adding moisture back into the leather.

Leathers can be cleaned more thoroughly using wax-free leather cleaner and conditioner. For best results, follow use instructions for all cleaning products carefully. Do not over apply.

Clean oil-based spills from leather by blotting with a clean, undyed, soft cloth. Oil should dissipate over time.

Spot-clean other liquid spills by blotting with clear, mild soap and distilled water. Follow by wiping the area with distilled water. Use a clean, undyed, soft, and absorbent cloth. Avoid scrubbing. Allow to air-dry.

\*Do not use upholstery or leather cleaner or conditioner on suede, nubuck, or napped leathers, as this could damage the material.

Avoid using harsh cleaners or solvents, as these could leave marks or otherwise cause damage.

### Special-Care or Wax-Treated Leathers

Should be spot-cleaned using mineral water only. Leather cleaners and conditioners are not suited for these leathers and could cause damage.

### Hair-on-Hide

Should be lightly vacuumed using your vacuum's upholstery attachment. Spot-clean dirt or stains using a nonmetallic, soft-bristle brush, clear, mild soap, and water.

### Faux Leather

Faux leather can be spot-cleaned using mild soap and water. Wipe dry immediately.

Do not over-wet or use solvents to clean. Do not use leather cleaner and conditioner as these could cause damage.

### Recycled Leather

Made from the remains of natural hides used in the production of leather products such as shoes, bags, and other furnishings—Recycled Leathers are artisan-finished to retain their natural color and texture.

Eco-friendly recycled leathers are resistant to stains, fading, scratches, and moisture, and can be easily spot-cleaned using mild soap and water. Wipe dry immediately.

Do not over-wet recycled leathers or use solvents to clean. Avoid leather cleaner and conditioner as these could cause damage.

### Slipcovers

**Please note** – it is important to check if your slipcovers are machine washable before cleaning. If not, follow the associated cleaning code for your slipcovers.

Before washing, close all zippers and other closures. Then, place slipcovers in your washing machine. For best results, do not mix with other laundry.

Wash in cold water on the gentle cycle, using mild, clear, liquid detergent (without bluing agents).

Tumble-dry on low heat for five minutes, then continue on air cycle for 10-15 minutes until slightly damp. Remove from dryer promptly to reduce wrinkling.

Do not line-dry slipcovers, as this could stretch the fabric.

Do not use steamers or irons with steam settings. If wrinkles are a concern, use an iron set to “synthetic fabric” heat.

Refit covers onto your cushions and stand cushions on end—periodically flipping until completely dry.

Allow cushions to dry completely before replacing on furniture.

**Please note** – *Outdoor fabrics should never be machine-dried as this could damage the material. Allow to air-dry only. (See Outdoor care.)*

### Crypton® Performance Fabrics

Soft yet durable Crypton® performance fabrics—engineered with stain-, odor-, and moisture-resistant technology in every fiber—are Earth-friendly, recyclable, and sustainably certified—free of harsh chemicals and halogenated flame retardants.

Crypton® fabrics can be cleaned using clear, mild detergent and water. Do not bleach.

For tough stains, rub with a soft brush.

Blot with a clean towel, rinsing thoroughly; let air-dry.

### Performance Fabrics

Our Performance Fabrics are extremely durable and resist stains and fading yet remain beautiful and soft to the touch.

Made without harmful chemical treatments, our High-Performance fabrics are environmentally and consumer friendly.

Before spot-cleaning, blot-up any excess liquid with an undyed cloth.

To clean minor stains, mix one cup of water with ¼ teaspoon of clear detergent. Spray spots and blot with a clean, undyed cloth until clean.

Rinse thoroughly with clean water to remove any cleaning solution and allow to air-dry.

### Crypton® Performance Leathers

Crafted in Italy, our Crypton® Performance Leathers are hand-finished to resist water, staining, and bacteria with the same luxurious look and soft, sumptuous feel as our aniline leathers.

Immediately blot soiled areas with a clean cloth to remove any liquid or debris.

Gently spot-clean using a solution of mild soap (such as Ivory® or Woolite®) and water. Rinse with plain water and blot dry.

If any soiling remains, apply a recommended household cleaner (see below) directly to the spot, then gently wipe clean with a soft, white cloth. Use a circular motion without too much downward force. Rinse with plain water, blot dry, then allow to air dry completely.

Repeat spot-cleaning as needed.

We recommend cleaning Crypton Leathers with: Clorox® Clean-Up with Bleach, Lysol® Disinfecting Wipes, Fantastik® All-Purpose Cleaner, and a 5% diluted bleach solution (two tablespoons bleach per one quart of water).

Crypton Leathers can also be cleaned with Peroxide® MultiSurface Cleaner and Disinfectant, Woolite®, Leather Master® products (not including ink spot remover), Formula 409®, Clorox® Wipes, or Armor All® Leather Cleaner.

**Please note** – Cleaning instructions will vary for non-Crypton leathers and Crypton Performance Fabrics.

Bleach or Peroxide®, even when diluted, may discolor stitching on cushions, surrounding fabrics, like rugs, throws, or pillows.

Soiled areas should be cleaned within 60 minutes to ensure complete removal of spills or stains.

### Microfiber

Microfiber Fabrics inherently repel liquids and stains, and can be easily spot-cleaned using upholstery shampoo or mild detergent and water. Microfiber fabrics can also be cleaned using mild dry-cleaning solution.

Spray soiled areas with cleaning solution and blot dry with a clean, undyed cloth.

If your microfiber upholstery is professionally cleaned, be sure that solvent-based products are used.

**WOOD** | Our dining, desk, bedroom, wall, and occasional collections are built using lumber, metals, and stone from around the world. Each artfully designed piece showcases unique features and finishes that tell a story of expert craftsmanship.

Artisan-crafted furnishings made from natural wood with hand-applied finishes may vary in color, pattern, shape, and texture, making each truly unique.

Arhaus finishes may change over time, and natural wood may display small splits, knots, joint lines, or other features that will add character to your piece without affecting its quality or performance.

Furniture made from natural wood may move slightly as temperature and humidity cause the wood to expand and contract. This is normal and should be expected from season to season.

Ensure your furniture sits in a level position to ensure the longevity of your piece, as frames tend to warp if standing on an uneven surface.

Recommended care for wood furnishings may vary depending on the type of wood and finishes applied to each surface.

## General Wood Care

Our wood furnishings are sealed with lacquer, adding a protective (but not indestructible) barrier, and can be easily spot-cleaned using a mild soap, water, and a soft undyed cloth as needed. Dry immediately to prevent marks from forming.

Occasionally dust lacquered wood surfaces with a soft, dry cloth and non-wax furniture polish to keep finishes looking their best.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

To prevent moisture damage (like water rings), wipe up spills immediately with a soft, dry, undyed cloth.

Do not clean using abrasives, harsh, corrosive chemicals, or care products containing ammonia or silicone, as these could damage finishes and surfaces.

Gently polish glass components with glass cleaner. Wipe clean with a soft cloth.

Avoid placing indoor furnishings in direct sunlight or near sources of heat or moisture, as this could cause cracking or changes in finishes.

When assembling new wood furnishings, avoid overtightening hardware as this could cause cracking.

Never place hot dishes directly on wood surfaces as this could cause scorching. Similarly, prolonged use of hot electrical equipment may also cause scorching.

Protect surfaces from incidental marks (like scratching, scorching, and water marks) by using coasters, trivets, felt pads, and non-plastic mats.

Lift wood furniture when moving. Do not drag, as this could loosen joinery and damage your piece.

Do not lean back in chairs, and avoid using chair stretchers or table pedestals as footrests.

### Laminate Surfaces

Laminate surfaces are both durable and easy to care for. Simply remove dirt and spills with a soft, damp cloth. Dry immediately to prevent water marks.

### Reclaimed Wood

In addition to its stunning natural features, our reclaimed wood is treasured in many of our collections as a contribution to preserving healthy and sustainable ecosystems.

Artisan-crafted reclaimed wood will vary in color, pattern, shape and texture, highlighted by unique details related to its history. Small splits, knots, joint lines, or other features will not affect the quality or performance of your piece.

Carefully dust reclaimed wood surfaces with a soft, dry, undyed cloth to remove any particles or loose dirt.

Occasionally apply furniture wax to maintain reclaimed wood finishes.

Before waxing, ensure surfaces are clean and dry. Apply wax in small sections along the wood's grain.

After the wax has dried, buff surfaces to achieve the desired sheen.

### Rattan & Handwoven Wicker

Elegantly woven wicker can be simply spot-cleaned with a damp cloth.

Occasionally dust with a soft, dry cloth and non-wax furniture polish to keep finishes looking their best.

Vacuum occasionally to remove loose dirt, dust, and other particles.

Do not stand on rattan or handwoven wicker seats.

### Italian Hand-Painted Furnishings

Our artisan-crafted Italian collections—such as the Bell'Arte and Tuscany Dining Collections—are expertly finished by hand with artfully antiqued patinas, making each piece a one-of-a-kind treasure.

These hand-crafted furnishings can be easily cared for by regularly dusting with a soft, clean, undyed cloth.

Artisan-crafted Italian wood finishes should occasionally be waxed with natural and transparent beeswax. This will help preserve both the wood and the finish.

For best results, follow use instructions for furniture wax carefully. Do not over apply.

### Antique Wood Furnishings

Our one-of-a-kind antiques are carefully curated from original sources—artisan workshops and markets around the world. Each Arhaus store offers an exclusive selection that won't be found anywhere else.

Normal wear and tear reflects use, and, as with any antique, these pieces require special care.

Maintain antique wood finishes by occasionally applying furniture wax.

Before waxing, ensure surfaces are clean and dry. Apply the wax in small sections along the wood's grain.

After the wax has dried, buff surfaces to achieve the desired sheen.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

**METAL** | Our metal collections—from recycled copper dining tables to iron chandeliers—are cast, forged, moulded, sculpted, and finished in a variety of durable styles but are not indestructible. Normal wear and tear reflects use and care.

### General Metal Care

Metal surfaces should be dusted regularly with a soft, dry cloth to remove any particles or loose dirt.

Avoid contact with excessive moisture.

Wipe-up spills immediately with a soft, dry cloth; remove dirt with a damp cloth. Dry immediately.

Do not clean using care products containing ammonia or silicone, as these could damage metal finishes.

Avoid using abrasives or harsh, corrosive chemicals as these could scratch or mark surfaces.

Never place hot dishes directly on finished surfaces as this could cause scorching. Similarly, prolonged use of hot electrical equipment may also cause scorching.

Protect surfaces from incidental marks (like scratching, scorching, and water marks) by using coasters, trivets, felt pads, and non-plastic mats.

### Recycled Metals

Pieces made from recycled metals should be protected and preserved by occasionally applying copper wax.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

**STONE** | Sculpted into stunning surfaces, our stone features elegant, natural variations in color, pattern, shape, and texture.

### General Stone Care

Stone pieces may display natural mineral deposits, swirling, joint lines, veining, or other features that will add character to your piece without affecting its quality or performance.

Spot-clean using a damp cloth, mild soap, and water. Use a towel to dry.

Occasionally clean using cleaning agents specifically designed for stone.

Stone surfaces can be easily cleaned with non-corrosive, non-abrasive cleaning agents. Rinse thoroughly and dry immediately.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

Avoid using window cleaner or cleaning agents containing lemon, vinegar, or other acids as these could cause damage to stone surfaces.

Protect surfaces from incidental marks (like scratching, scorching, and water marks) by using coasters, trivets, felt pads, and non-plastic mats.

**OUTDOOR** | Arhaus outdoor collections are built to resist the elements and frame your outdoor gathering spaces in comfort and style, but they should also be protected from damage and extreme weather.

### General Outdoor Care

To preserve the finish and look of your outdoor furniture pieces while not in use, store them indoors or cover them securely during winter, heavy rain, and other periods of inclement weather.

Before storing, clean fabrics and ensure cushions are free of moisture, dirt, and debris.

In saltwater environments, rinse furniture and wash with soap weekly to remove salt deposits that can damage finishes.

In freezing environments, thoroughly clean and dry, then store in a dry place (such as a garage or shed) to protect your pieces from moisture damage.

Avoid letting water stand on surfaces and cushions.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

### Outdoor Furniture Covers

When not in use for an extended time, protect your outdoor furnishings with our collection of custom-fit outdoor covers—specifically tailored to ensure the best fit possible.

Before covering, furniture should be thoroughly cleaned and dried. Cushions should be removed and stored in a dry place if possible.

Outdoor furniture covers can be spot-cleaned with a damp cloth.

### Outdoor Fabrics, Cushions, & Upholstery

Our collections of Sunbrella® and Inside Out® outdoor fabrics are specially designed to withstand the elements year round. These luxurious performance materials are engineered with durable, color-saturated fibers that are mildew-, stain-, UV-, and fade-resistant. Sunbrella® and Inside Out® fabrics exceed tough industry standards for abrasion and pilling—ensuring long-lasting, incredibly soft comfort season after season.

To protect outdoor cushions during inclement weather, remove them from furniture and store them in a dry place.

Cushions and toss pillows may show signs of wear and lose shape after use. To help prevent this, periodically rotate cushions and toss pillows to distribute wear.

Outdoor cushions should be dusted weekly with a soft-bristle brush to remove dirt.

Vacuum outdoor upholstery occasionally, using upholstery and crevice attachments to clean up loose particles.

Spot-clean outdoor cushions and upholstery using a clean, absorbent, undyed cloth with a blotting motion. Blot from the outside towards the middle of the soiled area to prevent rings. Never scrub.

For tough stains, spray the area lightly with clear, mild dish soap, liquid laundry detergent, or cleaning solvent and water. Agitate with a sponge or soft-bristle brush as necessary. Blot clean and thoroughly rinse with water to remove residue. Allow to air-dry.

If needed, outdoor fabrics can be cleaned using a diluted solution of 1 cup bleach and ¼ cup mild soap per gallon of water. Apply the solution lightly using a spray bottle and agitate with a sponge or soft-bristle brush. Blot and rinse thoroughly. Allow to air-dry.

Before cleaning, pre-test upholstery cleaners for color loss and compatibility by applying a small amount to a hidden section of fabric.

If you are mixing cleaners, dilute the mixture using distilled water. Be careful not to over-wet your furniture.

When drying, flip cushions on their side with zippers facing downward. Unzip cushion covers to ensure all water drains out. Do not place outdoor fabrics in the dryer.

Avoid over-rubbing and never clean fabrics with a hard-bristle brush as this could damage fibers.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

For overall cleaning or to clean any overly soiled upholstery, we recommend contacting a professional cleaning service.

### Sunbrella® Fabrics

Oil-based spills can be removed from Sunbrella® fabrics by applying an absorbent such as corn starch, then remove with a straight edge.

### Outdoor Slipcovers

Our collection of pre-washed Outdoor Slipcovers is machine washable.

Before washing, close all zippers and other closures. Then, place slipcovers in your washing machine. For best results, do not mix with other laundry.

Wash in cold water on the gentle cycle, using mild, clear, liquid detergent (without bluing agents).

Allow outdoor fabrics to air-dry only.

**Please note** – *Outdoor fabrics should never be machine-dried as this could damage the material.*

Do not use steamers or irons with steam settings. If wrinkles are a concern, use an iron set to “synthetic fabric” heat.

Refit covers onto your cushions and stand cushions on end—periodically flipping until completely dry.

Allow cushions to dry completely before replacing on furniture.

### Premium All-Weather Wicker & Performance Weave

Our handwoven **All-Weather Resin Wicker** is specially formulated and hand-finished by artisans to resemble authentic rattan. This one-of-a-kind formula is created specifically for Arhaus to be as beautiful as it is durable.

All-weather resin fibers are highly resistant to mildew, fading, sagging, staining, tearing, and cracking.

Our **Performance Weave** furnishings are built using handwoven polyester rope—selected for its textural appearance and all-weather durability.

All-Weather Wicker and Performance Weave should be dusted weekly with a soft, dry cloth to remove dirt and debris.

Loose dirt can also be removed using a soft bristle brush. Spot-clean by spraying off debris with a hose. Dry with a soft cloth.

For a more thorough cleaning, mix mild soap with water and clean using a soft-bristle brush. Do not use abrasive cleaners. Rinse thoroughly and dry with a soft cloth.

All-Weather Wicker and Performance Weave can also be pressure washed. A pressure of 1200-1400 psi is effective.

### Solid Teak

Many of our outdoor collections are artisan-crafted from sustainably harvested teak—selected for its natural beauty and durability. This beautiful hardwood is resistant to fungal decay, rotting, and warping due to weather and temperature. Its natural oils repel insects, prevent drying, and resist moisture.

Teak should be dusted and gently polished using a dry, clean, soft cloth to preserve its finish and luster.

Do not clean using abrasives, harsh, corrosive chemicals, or care products containing ammonia or silicone, as these could damage finishes and surfaces.

Do not clean using pressure cleaners, as these can damage surfaces.

For best results, follow use instructions for all cleaning products carefully. Do not over apply.

### Natural Teak

Our solid teak's natural finish highlights organic variations in color and grain. Each product and finish will vary slightly. Natural teak may display small splits, knots, joint lines, or other features, adding character to your piece without affecting its quality or performance.

When exposed to the elements, such as sun and rain—natural teak will soften in color, shifting to a silvery-grey patina within about a year.

To prolong your teak furnishings' original color and to protect against mold and dirt, cover your furnishings with our custom-fit covers when not in use.

Newly purchased natural teak may experience oil-surfacing, which can be removed by gentle washing. Fabric stained by the natural surfacing of teak oil can be cleaned by following your fabric's recommended cleaning instructions.

Thoroughly clean natural teak using a non-metallic, soft-bristle brush and teak cleaning products. You can clean using warm water and mild dish soap.

Gently scrub teak surfaces in the same direction as their grain. Rinse thoroughly with water. Pat dry with a towel and allow any remaining moisture to air-dry.

### Finished Teak

If left uncovered, finished teak may fade or wear after a season of use, exposing unfinished wood to the elements, such as sun and rain. When teak is exposed, your furniture will begin to gradually acquire the beautiful silvery grey patina that is typical of untreated teak.

Protect finished teak against the elements by covering your furnishings with our custom-fit covers when not in use.

### Reclaimed wood

In addition to its stunning natural features, our reclaimed wood is treasured in many of our collections as a contribution to preserving healthy and sustainable ecosystems.

Artisan-crafted reclaimed wood will vary in color, pattern, shape and texture, highlighted by unique details related to its history. Small splits, knots, joint lines, or other features will not affect the quality or performance of your piece.

Carefully dust reclaimed wood surfaces with a soft, dry, undyed cloth to remove any particles or loose dirt.

Occasionally apply furniture wax to maintain reclaimed wood finishes.

Before waxing, ensure surfaces are clean and dry. Apply the wax in small sections along the wood's grain.

After the wax has dried, buff surfaces for the desired sheen.

## Handcrafted Metals

**Powder-Coated Rustproof Aluminum** Artisan-crafted outdoor metal collections made from rustproof aluminum feature precision welds and reinforced stress points for added durability.

Arhaus aluminum outdoor frames feature hand-applied powder-coated finishes, which create a protective, weather-resistant, rustproof, and UV-inhibiting barrier that's 10 times more durable than paint.

Dust weekly using a clean, dry cloth to maintain the metal's luster.

Brush off loose dirt with a soft-bristle brush. Or spray off debris with a hose. Dry with a soft cloth.

Periodically clean aluminum furnishings thoroughly, using a clean, soft cloth, mild soap, and water.

Avoid hitting metal furnishings together. Do not drag when moving. Do not drag sharp or coarse objects across surfaces.

On tabletops, use coasters, trivets, felt pads, and non-plastic mats to protect surfaces from incidental scratching and chipping of finishes that promote oxidation.

## Concrete & Reconstructed Stone

Arhaus outdoor concrete collections are handmade from custom-engineered concrete composite, then finished and sealed using proprietary methods.

Inherent variations in shading and color along with natural imperfections—like surface cracks resulting from hand-brushed finishes or non-structural hairline cracks due to age and exposure— will add character to your piece without affecting its integrity, quality, or performance.

Concrete and Reconstructed Stone can be easily spot-cleaned using a dry or damp cloth, mild soap, and water. Use a soft, clean cloth to dry.

Follow product use instructions carefully for best results. Do not over apply as this could cause damage.

Only use cleaners designed for natural stone. Do not clean using window cleaner or cleaning agents containing bleach, citrus, olive oil, vinegar, or other acids, as these could damage sealants.

Do not clean using abrasives, harsh, corrosive chemicals, or care products containing ammonia or silicone, as these could damage surfaces and finishing.

To prevent incidental damage (like scratching or chipping)—avoid accidentally hitting tabletop edges; Do not drag when moving; Do not drag sharp or coarse objects across surfaces.

Never place hot dishes directly onto surfaces as this could cause scorching. Protect your surfaces from scorching and water marks by using coasters, trivets, felt pads, and non-plastic mats.

**Reconstructed Stone**—featuring a unique, unearthed appearances with hand-applied finishes—will cure over their first few months, resulting in a natural, non-hazardous “salt perspiration” that will only enhance the stone’s patina. This “salt perspiration” can be easily removed with a damp cloth.

Reconstructed-stone surfaces should be periodically cleaned with cleaning agents specifically designed for natural stone surfaces to preserve hand-applied finishes.

## Fire Pits & Fire Tables

Made from heat-resistant, glass-fiber-reinforced concrete and metal, our collection of fire pits and fire tables can be cared for in the same manner as our other concrete and metal collections. However, there are other use and safety recommendations that you should follow while you enjoy.

Carefully read all instructions and warnings that come with your fire pit or fire table.

Only use fire pits and fire tables in a well-ventilated area, as smoke and heat could cause harm to you and your décor.

Do not use your fire pit or fire table on wooden decks or above other flammable surfaces as this is a safety hazard.

Only use your fire pit or fire table with firewood or recommended gel fuel canisters.

Our fire pits and fire tables are not considered food safe and should not be used for cooking.

To prevent accident and injury, keep pets and children away from all open flames.

Never leave a burning fire unattended.

Keep flammables away from burning fire tables and fire pits.

Keep the area surrounding your fire pit or fire table free of any tripping hazards. Keep all furnishings, décor, etc. at a safe distance from tables/pits.

To avoid injury and burns, do not touch fire table or fire pit tray insert, grate, or gel fuel canister while in use.

After use, allow at least 20 minutes for your fire pit or fire table to cool before handling.

**RUGS** | Whether handwoven or hand-knotted; made from durable natural fibers or soft hand-spun cotton, our artisan-made rugs are meticulously assembled with exquisite craftsmanship, design, and attention to comfort.

### General Rug Care

Handcrafted rugs may vary in design, color, pattern, size, and weight; adding character to each piece and making it truly unique.

Use rug pads to protect your rugs and floors from transfer and wear—and to prevent sliding and slippage with use.

Use rug protectors under the legs of heavy furniture to minimize damage and wear.

Rotate rugs every three months to avoid uneven fading and wear.

Avoid sources of excess heat or abrasion, which could damage rug fibers, and avoid exposure to direct sunlight, which could cause fading and discoloration.

Fibers may sprout or shed from your rug, relative to traffic and wear. This is normal, and loose threads may be trimmed with household scissors. Do not pull loose or sprouting threads, which could cause further damage.

Dirt, food, and other loose debris can be scraped from your rug with a dull instrument.

Rugs should be vacuumed in one direction (not back and forth) using handheld brushless attachments to prevent the pulling of threads. Brooms or carpet sweepers are preferred.

If your rug is reversible, vacuum or sweep both sides if possible.

Before cleaning, pre-test cleaners for color loss and compatibility by applying a small amount to a hidden section of material. After cleaning, blot dry with a towel or hang to dry.

Spills should be removed immediately by blotting with a clean, absorbent, white cloth, lukewarm water, and mild soap.

Periodically consult a professional cleaner for a thorough cleaning.

**Wool Rugs** with natural oils that provide softness, wool yarn is sustainable, biodegradable, highly durable, and highly resilient.

Wool rugs should only be cleaned with products designed specifically for wool.

Shedding is inherent to wool rugs and occurs primarily in the first 3-6 months. Regular vacuuming will reduce shedding over time.

**Natural Fiber Rugs** should be vacuumed regularly on a low power setting from varying directions.

Avoid direct sunlight and heat to prevent UV damage and fading, and avoid saturating with water or cleaning products, which could cause damage and weaken fibers.

**Performance Indoor/Outdoor Rugs** are made from durable all-weather materials that are mold and mildew resistant. They have the feel of an indoor but will perform beautifully outdoors, withstanding both high traffic and the elements.

Spot-clean your Performance Indoor/Outdoor Rug by blotting it with a dry cotton cloth or white paper towel.

For stubborn stain removal, non-chlorine bleach can be used if diluted correctly. Use one part bleach per two parts water and make sure to rinse thoroughly. Bleach is recommended only for 100% polyester Performance Rugs and should not be used on any other type of rug.

For overall cleaning, spray your Performance Indoor/Outdoor Rug with a mixture of mild detergent and water. Rinse thoroughly to remove any soap, and allow the rug to air-dry.

Outdoor-safe products require regular care and cleaning

and should be stored inside when not in use to preserve their longevity. Leaving a Performance Indoor/Outdoor Rug in continuous rain or humidity can cause deterioration and mold. If a rug is left in the rain, we recommend hanging it on a railing in sunlight until it has dried out.

Avoid exposure to heavy rain or standing water, which could cause damage and weaken fibers.

To prolong the life of your Performance Indoor/Outdoor Rug, we recommend storing it inside during inclement weather and winter month and using an indoor/outdoor rug pad

### **Sheepskin Rugs**

For heavy dirt and staining on sheepskin rugs, scrub gently with a brush and solution of one part mild liquid soap and ten parts water. Brush gently in the direction of the hair and allow to air-dry.

Avoid exposure to moisture, as color transfer from sheepskin may occur.

Avoid prolonged exposure to solvent-based cleaners.

Shake out debris regularly.

### **Viscose/ Viscose Blend Rugs**

Viscose, or art silk, imitates the luxurious look and soft texture of silk at a more affordable price point.

Viscose fiber is not recommended for high-traffic areas due to its shedding. Viscose's non-resilient fibers can make it more challenging to clean.

A carpet sweeper is best for 100% viscose rugs. If you do use a vacuum, set the power to low and disengage the beater bars.

Viscose is extremely absorbent. Stains can be removed using a damp cloth and mild cleanser. For tough stains, use the stain solution and gently apply the foam that rises to the top to the stained area. Blot with a clean damp cloth to finish. Avoid rubbing stains, which will cause them to settle in the rug's fibers.

Try to keep a viscose rug in a cool and dry location. Excessive moisture can cause the yarns to yellow or the

dyes to bleed, while high heat can cause the rug yarns to shrink.

### **Hides**

Hide rugs will have a natural variation in shape, markings, and coloration, because each hide is selected and crafted by hand.

Do not use bristles when vacuuming hide rugs, only suction.

Shake out debris from hides regularly.

Do not use cleaning products on hides. If needed, blot with a clean, absorbent, white cloth, lukewarm water, and mild soap.

### **Performance Indoor Rugs**

Ideal of high-traffic, spill-prone areas of the home, easy-to-care-for Performance Indoor Rugs are crafted from a mix of handspun yarns that are resistant to spills and moisture.

## Bedding, Pillows, & Throws

Our chic and cozy bedding, pillows, and throws are artisan-crafted from a wide range of fabrics enhanced by meticulously applied detailing, embroidery, and embellishments. For care instructions specific to your décor, please see any labels attached to your piece.

## Mattresses & Box Springs

Available in multiple sizes and comfort levels to keep you as relaxed and rested as possible, our handcrafted mattress collection is designed for incredible, resilient support.

Mattresses can be spot-cleaned using mild soap and water.

The use of mattress pads is recommended for additional protection against dirt, moisture, etc.

We recommend occasionally rotating mattresses to distribute wear. One-sided mattresses do not need to be flipped.

Annual vacuuming is also recommended to extend the life and the cleanliness of your mattress or box spring.

**Motion Bases** - Our motion bases ensure complete comfort and support that matches your personal comfort preferences. With a simple touch of a button, engineered ergonomic support systems adjust to help you slumber more restfully.

To protect electrical components, we recommend using a power surge protector or grounded electrical outlets.

Do not exit or enter motion base-supported beds while in an elevated position.

Do not drag motion bases as this could cause damage to frames and other components.

\*Children should be supervised by a responsible adult around motion bases.

## Lighting, Mirrors, Décor, & Accessories

Our artisanal lighting, mirrors, décor, and accessory collections are made by expert craftsmen, using materials from around the world.

Most décor and accessories can be simply dusted with a feather duster or a soft, dry, undyed cloth.

Glass décor should be gently polished with glass cleaner. Wipe clean with a soft cloth.

## Candles

To prevent damage or injury please follow these recommendations for safe use:

Candle wicks should be trimmed to a quarter inch (0.25") before burning to ensure safe flames and even burning.

Burn until the entire surface of the candle becomes molten, to allow the candle to burn evenly and to maximize burn time.

Candle flames should be extinguished gently to avoid splattering.

Never leave burning candles unattended as this is a fire hazard.

Keep burning candles away from flammable objects, and avoid placing candles in drafts as this could cause flames to spread.

Keep burning candles away from children and pets to prevent injury.

**JEWELRY** | Arhaus jewelry collections are expertly crafted and elegantly designed by artisans around the world—made from precious stones, stunning diamonds, gold, and silver.

### General Jewelry Care

Remove jewelry while working, cleaning, or being active to prevent damage.

Store jewelry inside a jewelry box kept in a dry area.

Wipe jewelry clean with a soft, dry, undyed cloth.

### Gold

Polish gently with a soft cloth. Do not use paper towels or tissues as these could cause scratching.

### Silver

Wipe clean with a silver polishing cloth.

### Oxidized Silver

Do not clean with silver polishing cloths as they will remove oxidized finishes.

### Brass & Rhodium

Clean with warm water, mild unscented soap, and a soft cloth. Rinse well and dry thoroughly.

### Diamonds, Gemstones, Crystals, & Glass

Clean with water and a small amount of mild dish soap. Rinse gently. Dry with a soft cloth.

Avoid prolonged contact with water as this could loosen settings.

### Pearls

Pearls should be cleaned using mild non-detergent soap or jewelry cleaner made specifically for pearls.

Lay wet jewelry on a clean towel until completely dry.

### Pyrite

Clean with warm water, non-detergent soap, and a soft cloth. Rinse with warm water.

Hang to dry for 24 hours.

### Leather

Occasionally clean with leather conditioner, avoiding other materials.

Do not clean with oil-based cleaners as they could cause staining.

### Horn

Avoid contact with water,

Put on and remove one at a time to prevent scratching.

### Horsehair

Carefully clean with mild soap, avoiding other materials.

Gently remove excess water with a paper towel. Allow to air-dry on a clean surface.